

Aura Identity Guard[®] Basic

Responsive ID theft protection and data monitoring for Second Nature tenants



A first line of defense against identity crimes

Providing just the right combination of proactive monitoring and reactive support, Identity Guard Basic gives users comprehensive tools to monitor their personal information, recover from identity theft should it occur, and bounce back from any related financial loss.

How it works

Aura Identity Guard monitors data, alerts users to threats, helps recover lost information, and provides users with up to \$1 million in recovery insurance.*



Monitor

Fueled by IBM[®] Watson[™] AI, Identity Guard proactively monitors and processes billions of pieces of information



Alert

We alert you to certain events – such as an account being opened in your name – so you can take action if it wasn't initiated by you



Recover

In the event of identity theft, a dedicated case manager will be assigned to assist you every step of the way



Insure

Our \$1 million insurance policy covers most losses you experience as a result of identity theft, including stolen funds*

The Basic Plan

Proactive Features

- ✓ IBM[®] Watson[™] AI Scanning and Alerts
- ✓ High Risk Transaction Monitoring
- ✓ Dark Web Monitoring
- ✓ Online Identity Dashboard
- ✓ Safe Browsing Extension
- ✓ iOS/Android Apps
- ✓ Data Breach Notifications
- ✓ Anti Phishing Mobile App
- ✓ Lost Wallet Protections

Reactive Features

If a user believes they have been the victim of identity theft, they will receive one-time recovery assistance and additional White Glove Recovery Service for 6 months after the original theft incident. Additional coverage includes:

- ✓ Bank Account Monitoring
- ✓ 3 Bureau Credit Monitoring
- ✓ 3 Bureau Credit Report
- ✓ 401K & Investment Account Monitoring
- ✓ US Based Customer Care
- ✓ \$1 Million Identity Theft Insurance*

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.